

ELECTION PROTECTION



THINGS TO KNOW BEFORE YOU VOTE: WHEN TO VOTE A PROVISIONAL BALLOT

The Help America Vote Act (HAVA) requires states to provide a provisional ballot when the voter's eligibility is in question.

Some examples of when a voter's eligibility is in question are:

- Voter's name is not on voter rolls
- Voter's registration is incomplete or has been flagged for verification
- Voter moved and has not updated voter registration
- Voter does not have proper identification to vote
- Voter requested an absentee ballot but now wants to vote in person

HAVA allows states to determine whether and under what circumstances the provisional ballot will count. As a result, states have widely different provisional ballot practices.

Because poll workers are sometimes improperly trained on when to offer a provisional ballot versus a regular ballot, and in 27 states, the provisional ballot won't be counted if the voter casts the vote in the wrong polling place, voting a provisional ballot should be a last resort.

IMPORTANT: If a voter casts a provisional ballot, the voter should receive written instructions about what the voter must do so that the provisional ballot will be counted and a number that the voter can call to find out if his or her vote was counted.

If you have any questions about casting a provisional ballot, call 866-OUR-VOTE.

ELECTION PROTECTION HOTLINES

Call in English **866-OUR-VOTE** or 866-687-8683
Call in Spanish/English **888-VE-Y-VOTA** or 888-839-8682
Call in Asian Languages/English **888-API-VOTE** or 888-274-8683
Call in Arabic/English **844-YALLA-US** or 844-925-5287

Or Text "OUR VOTE" to **97779**.