#### RNs/HEALTHCARE WORKERS AND HEALTHCARE ACCESS/QUALITY COMMITTEE

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Committee Co-Chairs: Anne Goldman, United Federation of Teachers, Local 2; Lisa Ochs, Ohio Nurses Association, Local 5903 Committee Secretary: Katie Shull, Alaska Nurses Association, Local 1953

# 46. ADDRESSING STAFFING SHORTAGES IN THE HEALTHCARE WORKFORCE

### Committee recommends concurrence.

WHEREAS, nursing staff includes an entire care team comprising
 multiple disciplines and ancillary staff; and

WHEREAS, non-nurse disciplines, including physicians, physician assistants, pharmacists, physical therapists, respiratory therapists, and all other non-nurse specialties are crucial to delivery of high-quality care; and

WHEREAS, workers in transport, environmental services and other
healthcare titles are crucial to ensuring safe, high-quality care for
patients; and unprecedented vacancies in these positions have been
created due to safety concerns, inequitable compensation, and other
poor working conditions, which are felt at the bedside; and

WHEREAS, working conditions in clinical settings have
deteriorated to the point where experienced professionals are leaving
the bedside, new professionals are taking jobs outside of healthcare,
and vacancies in ancillary jobs are critically unfilled; and

WHEREAS, this situation is not only placing unconscionable strain
on healthcare workers, it also has created a crisis that threatens the
safety of patients and the overall stability of the American healthcare
system; and

WHEREAS, nurses, professional associations, and unions have been advocating for safe staffing laws for decades. The lack of consensus among nursing groups and employers has stalled the discussion for too long, resulting in continued application of dangerous staffing approaches; and

WHEREAS, mandatory overtime, misuse of on-call for staffing, overreliance on travelers and contract nurses, and unmanageable patient care assignments have become normalized. Staffing committees and other venues for nurses to vocalize staffing needs, while valuable, have not produced positive movement toward a standard that is safe; and

WHEREAS, being responsible for unreasonable patient loads; relying on inexperienced and agency staff to supplement and care for these patients; and being expected to work more hours with fewer resources—putting their own health, the health of their patients and the health of their families at risk—have resulted in an adverse work environment wrought with ethical challenges that have left healthcare

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professionals feeling completely unsupported and morally injured,
particularly during the pandemic;<sup>1</sup> and

WHEREAS, two states have safe staffing limits (ratios) built into state law for all or some patient care units, with California having a comprehensive ratios law and Massachusetts mandating ratios in some patient-care areas. Research shows that minimum nurse-topatient ratios improve patient outcomes, such as improvements in mortality, readmissions and length of stay;<sup>2</sup> and

WHEREAS, while the lack of enforceable standards has rendered
staffing untenable for decades, the current situation is creating an
existential crisis for the nursing profession. The consequence of unsafe
staffing has a cumulative severe impact on the physical, mental,
emotional and spiritual health of the nursing workforce; and

50 WHEREAS, nurses and other health professionals are leaving the 51 bedside because of unmanageable patient loads and the deplorable 52 working conditions across the healthcare system. One survey reported 53 that over one-third of nurses plan to leave their jobs by the end of 2022, 54 and nearly a third plan to leave the profession altogether;<sup>3</sup> and

55 WHEREAS, pandemic-related pressures on healthcare accelerated 56 this trend—the rate of violence in hospitals increased by 25 percent in 57 one year alone from 2019 to 2020.<sup>4</sup> And the correlation between 58 inadequate staffing and higher incidence of violence in healthcare was 59 well known even before the pandemic; and

60 WHEREAS, violence against healthcare workers is a serious and 61 growing problem exacerbated by inadequate staffing. Healthcare and 62 social services workers experience 76 percent of all reported 63 workplace violence injuries in the American labor force, and the 64 number of actual incidents of workplace violence is likely to be much 65 higher;<sup>5</sup> and

66 WHEREAS, healthcare workers have endured unfathomable strain 67 at work during the pandemic, including inadequate personal protective 68 equipment; ever changing care protocols; and administrators who were 69 unprepared, not supportive and, often, not present; and

<sup>1</sup> Blanchard, J., Li, Y., Bentley, S. K., Lall, M. D., Messman, A. M., Liu, Y. T., Diercks, D. B., Merritt-Recchia, R., Sorge, R., Warchol, J. M., Greene, C., Griffith, J., Manfredi, R. A., & McCarthy, M. (2022). The perceived work environment and well-being—a survey of emergency healthcare workers during the COVID-19 pandemic. *Academic Emergency Medicine*. <u>https://doi.org/10.1111/acem</u>.14519 <sup>2</sup> Rosenberg K. Minimum nurse-to-patient Ratios Improve Staffing, Patient

Outcomes. Am J Nurs. 2021 Sep 1;121(9):57. doi:

10.1097/01.NAJ.0000790644.96356.96. PMID: 34438432.

<sup>3</sup> Incredible Health. (2022, January). *Nursing in the Time of COVID-19*. <u>https://www.incrediblehealth.com/wp-content/uploads/2022/03/IH-COVID-19-2022-</u> <u>Summary-1.pdf</u>

<sup>&</sup>lt;sup>4</sup> "Death on the Job: The Toll of Neglect," 2022.

https://aflcio.org/reports/death-job-toll-neglect-2022

WHEREAS, our healthcare workforce has increasingly experienced
moral distress caused by ethically challenging situations, such as the
perception of not always being able to provide the normal standard of
care and emotional support to patients and their families;<sup>6</sup> and

WHEREAS, the compounding impact of experiences of moral
distress, burnout, and impossible working conditions is exacerbated by
environments with inadequate organizational support by employers
and government;<sup>7</sup> and

WHEREAS, the fatigue and overwork (resulting from poor staffing
and other failures of employers to prioritize a positive work environment
for those delivering patient care) serve to deteriorate the resilience and
ability to cope with stress across our healthcare workforce, impacting
workers' health, personal relationships and families; and

83 WHEREAS, increased incidence of depression, anxiety and suicide
 84 among healthcare workers signify an immediate need to act;<sup>8</sup> and

85 WHEREAS, a survey of emergency health workers reinforces our 86 members' experience and found a strong association between a 87 perceived adverse working environment and poor mental health, 88 particularly when organizational support was deemed inadequate; and

89 WHEREAS, unfair and inadequate pay practices exist, such as the 90 refusal to increase wages for experienced nurses, low starting wages 91 for hard-to-fill positions, and failure to pay ancillary staff a living wage; 92 these are contributing factors to both new and experienced health 93 professionals leaving their jobs—a dynamic that is exacerbating 94 shortages; and

95 WHEREAS, the use of travel agencies to fill staffing holes has 96 skyrocketed, forcing stark and unjust disparities in pay among 97 clinicians; this is a development that exposes a deeply broken labor 98 market in the healthcare industry; and

99 WHEREAS, consolidation in the healthcare industry has resulted in 100 a reduced number of corporations competing for workers, which has 101 resulted in practices like wage suppression, normalization of 102 diminished working conditions, increased healthcare costs, and few

<sup>&</sup>lt;sup>6</sup> Blanchard, J., Li, Y., Bentley, S. K., Lall, M. D., Messman, A. M., Liu, Y. T., Diercks, D. B., Merritt-Recchia, R., Sorge, R., Warchol, J. M., Greene, C., Griffith, J., Manfredi, R. A., & amp; McCarthy, M. (2022). The perceived work environment and well-being—a survey of emergency healthcare workers during the COVID-19 pandemic. Academic Emergency Medicine. <u>https://doi.org/10.1111/acem.14519</u>
<sup>7</sup> Blanchard, J., Li, Y., Bentley, S. K., Lall, M.D., Messman, A.M., Liu, Y.T., Diercks, D.B., Merritt-Recchia, R., Sorge, R., Warchol, J.M., Greene, C., Griffith, J., Manfredi, R.A., & amp; McCarthy, M. (2022). The perceived work environment and well-being—a survey of emergency healthcare workers during the COVID-19 pandemic. Academic Emergency Medicine. https://doi.org/10.1111/acem.14519
<sup>8</sup> WebMD, February 1, 2021, Kathleen Doheny, Moral Injury: Pandemic's Fallout for Health Care Workers, <u>https://www.webmd.com/lung/news/20210201/moral-injurypandemics-fallout-for-health-care-</u> workers#:~:text=Moral%20injury%20occurs%20when%20health,to%20healing%2C

workers#:~:text=Moral%20injury%20occurs%20when%20health,to%20healing%2C %E2%80%9D%20Dean%20say

resources spent to ensure health professionals have the tools neededto deliver safe, high-quality care; and

WHEREAS, elimination of services by hospitals not only deprives
communities of care in rural and underserved areas, it also leaves
specially qualified healthcare professionals unemployed, a dynamic
that creates economic harm to families and those communities; and

WHEREAS, moving work out of acute care settings, outsourcing
through contract work and telemedicine, and the use of artificial
intelligence are strategies driven by cost savings, not patient needs;
and

WHEREAS, employers and industry stakeholder groups are
actively working to maximize profits—by cheapening care delivery
through efforts to deskill our professions and seeking out cheaper labor
forces—which complicates delivery of care, erodes scope of practice
for a multitude of health disciplines, and threatens our jobs; and

WHEREAS, the COVID-19 pandemic has exacerbated pre-existing
pressures and strain on the healthcare system and its workforce to a
critical breaking point; and

WHEREAS, healthcare is a high-stakes environment with highly complex systems on the clinical and the business sides, and where factors like the evolution of different models of nursing care, reimbursement-driven documentation systems, and advances in research and treatment mean incessant change for direct care clinicians; and

WHEREAS, too often, nurses and other health professionals are scapegoated for lapses in systems and structures. Threats to just culture and other frameworks that ensure a culture of safety and accountability in healthcare have corroded to the point that health professionals are no longer willing to assume a disproportionate level of responsibility for this situation or heightened level of personal risk and liability; and

WHEREAS, the healthcare industry is in the midst of a workforce crisis, with unprecedented numbers of people leaving the bedside and many more preparing to leave the professions altogether; and the AFT is in a unique position to provide crucial input on strategies for addressing this situation because we represent clinicians, career and technical education teachers, faculty for nursing and other professional programs; and

WHEREAS, equity in the healthcare workforce is a requirement for
broader health equity and the time for authentic, meaningful efforts at
addressing racism, diversity, equity and inclusion in our healthcare
workforce; and

WHEREAS, it is well settled that outcomes improve when the
healthcare workforce reflects the population it serves. However,
minority healthcare workers are currently underrepresented, and as the

148 complexity of the positions and the salaries increase, the diversity of149 the workforce decreases; and

WHEREAS, the role of nurses is not only crucial to the stability of today's patient care environment but is also critical to teaching the next generation of nurses. At the same time, nursing education programs do not have the funding, facilities or faculty needed to address the workforce shortage. And in nursing programs, where the problem is particularly acute, low salaries for faculty make choosing teaching unaffordable for many nurses:

**RESOLVED, that the American Federation of Teachers will develop and implement a strategy with its national and state leaders for obtaining state law that mandates staffing ratios, or safe patient limits, in at least five states by 2025; and** 

161 RESOLVED, at the federal level, that the AFT will continue its
 162 work to secure staffing ratios in federal law by advocating for the
 163 Nurse Staffing Standards for Hospital Patient Safety and Quality
 164 Care Act and through all available regulatory means; and

165 RESOLVED, that the AFT will continue its efforts at securing
 166 legislation banning mandatory overtime by advocating for
 167 legislation at the federal level and through support of affiliates
 168 advocating for mandatory overtime prohibitions in state law; and

169 **RESOLVED**, that the AFT will support affiliate efforts to secure 170 staffing ratios in collective bargaining agreements through 171 supporting campaigns, developing model contract language, and 172 providing training and resources; and

173 RESOLVED, that the AFT will continue its efforts to secure
174 federal workplace violence protections through passage of the
175 Workplace Violence Prevention for Health Care and Social Service
176 Workers Act and Occupational Safety and Health Administration
177 promulgation of the interim standard within one year; and

178 RESOLVED, that the AFT will support the work of its affiliates
179 to address workplace violence in legislation, through collective
180 bargaining, and other state and local work of healthcare affiliates;
181 and

182 RESOLVED, that the AFT recommits to its advocacy to secure
 183 adequate pandemic preparedness protections in the law through
 184 means, like an OSHA infectious disease standard and updates to
 185 the Centers for Medicare & Medicaid Services emergency
 186 preparedness rule; and

187 RESOLVED, that the AFT will continue its work to educate and
 188 support affiliates and members about research, initiatives, and
 189 developments in pandemic preparedness at the employer and
 190 governmental levels; and

191**RESOLVED, that the AFT will prioritize its work to secure**192funding, programming, and other legal protections at the federal

193 level to support health professionals in the areas of mental health,

burnout and stress management, including addressing shortages
in the mental health professions; and

196 **RESOLVED**, that the AFT will expand its work in partnering 197 with other organizations and mental health experts devoting 198 resources and work aimed at developing clear demands for 199 improving healthcare workplaces, ensuring mental health needs 200 of the workforce are addressed, and to development of resources 201 and education programming that provide meaningful support to 202 health professionals; and

203 **RESOLVED**, that the AFT will develop resources to support 204 affiliate work addressing inadequate compensation in the 205 healthcare industry through market and employer research, 206 comparative analysis, and other needed means for use in 207 collective bargaining and other affiliate efforts; and

208 **RESOLVED, that the AFT will utilize opportunities to educate** 209 **and advocate with government and other stakeholders on** 210 **inadequate pay and compensation inequities; and** 

RESOLVED, that the AFT will deploy resources to secure more oversight of merger and acquisition practices in the healthcare industry through the Federal Trade Commission, Department of Justice, and the Centers for Medicare & Medicaid Services and to support affiliates pursuing state-level oversight; and

RESOLVED, that the AFT will work at the federal level to secure
 legal protections to protect scope of practice and our jobs with
 government and every other forum, and the AFT will support
 affiliates in similar state and local endeavors; and

RESOLVED, that the AFT will work to increase oversight for telehealth, hospitals at home, and other business practices so that our work, our jobs and our patients are protected; and

RESOLVED, that the AFT will make education, resources and direct support available to affiliates to address system problems that have been shifted too heavily on the backs of the healthcare workforce. This includes exploration of new member benefits to help shield health professionals from personal liability for systemic problems; and

RESOLVED, that the AFT will advocate for accountability in federal law and regulations that protects the licenses, jobs and livelihood of health professionals from unfair civil, administrative and criminal penalties that are the responsibility of an employer. The AFT will support affiliates in similar state and local efforts; and

RESOLVED, that the AFT will call on the federal government to
 develop a national healthcare workforce strategy, with
 participation and input by the AFT and its members, including
 those working in direct care, career and technical education

program teachers, nursing programs and other healthcare
 professional program faculty; and

RESOLVED, that the AFT will work to advance efforts at meeting the needs of the healthcare workforce through CTE, apprenticeship programs, and residency and fellowship programs. We will also support affiliates in this work, as well as work to develop and expand language in collective bargaining agreements related to orientation, precepting, and other critical support for workers new to health professions; and

RESOLVED, that the AFT will continue promoting resources
 and support to healthcare affiliates and members for student loan
 forgiveness programs and also workforce development funding,
 particularly in communities of color and in rural and other
 underserved areas; and

253 RESOLVED, that the AFT will employ new strategies for 254 affiliates to increase diversity in the local healthcare workforce, 255 such as: addressing racism in healthcare workplaces; developing 256 program models that help affiliates expand career outreach 257 programs in communities of color to reach those who are 258 underrepresented in healthcare jobs; and expanding targeted 259 financial aid and loan repayment programs, including National 260 Health Service Corps and the Nurse Faculty Loan Repayment 261 program; and

RESOLVED, that the AFT's healthcare and higher education
 program and policy councils will collaborate on development of a
 comprehensive strategy to address faculty shortages; and

265**RESOLVED, that the AFT adopts the report and**266recommendations made by its Healthcare Staffing Shortage267Taskforce.

Adopted	Adopted as Amended	Defeated	Tabled
Precluded by		Referred to	

# 47. AFT HEALTHCARE PROFESSIONALS MENTAL HEALTH

#### Committee recommends concurrence.

1 WHEREAS, after two years of record hospitalization rates and as 2 the nation has surpassed 1 million deaths from COVID-19, our nation's 3 healthcare workforce has been stretched beyond the breaking point 4 and is in a mental health crisis—fatigued from unsafe patient levels and 5 workloads that worsened during the pandemic, scarred from all they 6 have witnessed over the last two years, and dealing with severe 7 burnout and with moral injury from repeatedly being forced to make choices that transgress their long-standing, deeply held commitment to
 healing;<sup>1</sup> and

10 WHEREAS, the worry and emotional trauma related to COVID-19 11 have had a negative impact on the mental health of a majority of our 12 healthcare workforce.<sup>2</sup> Around one-third of healthcare workers either 13 received or thought they needed mental health services because of the 14 pandemic. And nearly all reported negative impacts to physical health 15 and to relationships with family and co-workers. Many reported 16 problems with sleeping, frequent headaches, increased use of alcohol 17 or drug use, all attributed to pandemic stress and worry; and

18 WHEREAS, another recent study showed that more than 70 19 percent of healthcare workers have symptoms of anxiety and 20 depression, 38 percent have symptoms of post-traumatic stress 21 disorder, and 15 percent have had recent thoughts of suicide;<sup>3</sup> and

22 WHEREAS, emotional trauma, burnout and mental health needs of 23 frontline healthcare professionals were at high levels even before the 24 pandemic with, for example, between 17 and 38 percent of nurses 25 reporting some depression,<sup>4</sup> and most alarming of all, healthcare professionals dying by suicide, with risk of suicide in health 26 professionals, particularly nurses, being higher than the general 27 population even before the pandemic<sup>5</sup> and female nurses dying by 28 suicide at twice the rate of women who aren't nurses;<sup>6</sup> and 29

30 WHEREAS, stigma associated with seeking mental health supports 31 and months long waiting lists due to provider shortages are barriers to 32 treatment and support that place perilous strain on health 33 professionals;<sup>7</sup> and

<sup>&</sup>lt;sup>1</sup> WebMD, Feb. 1, 2021, Kathleen Doheny, Moral Injury: Pandemic's Fallout for Health Care Workers, <u>https://www.webmd.com/lung/news/20210201/moral-injury-pandemics-fallout-for-health-care-</u>

workers#:~:text=Moral%20injury%20occurs%20when%20health,to%20healing%2C %E2%80%9D%20Dean%20says

<sup>&</sup>lt;sup>2</sup> KFF/The Washington Post Frontline Healthcare Worker Survey (Apr. 2021) <u>https://www.kff.org/reportsection/kff-the-washington-post-frontline-health-care-workers-survey-toll-of-the-pandemic/</u>

<sup>&</sup>lt;sup>3</sup> Chatterjee, R. (2022, March 31) A Nurse's Death Raises Alarm about the Profession's Mental Health Crisis. Retrieved from

https://www.npr.org/sections/health-shots/2022/03/31/1088672446/a-nurses-deathraises-the-alarm-about-the-professions-mental-health-

crisis?fbclid=IwAR0BQRhx5I7KVsmeX7URgDhppeRpJ6XJh7eHIQErGRTtYU46pV LF5bNZMzY

<sup>&</sup>lt;sup>4</sup> <u>https://www.grid.news/story/science/2022/05/02/nurses-are-not-ok-why-theyre-</u> <u>quitting-their-jobs-and-what-it-means-for-the-future-of-healthcare/</u>

<sup>&</sup>lt;sup>5</sup> Davis MA, Cher BAY, Friese CR, Bynum JPW. Association of US Nurse and Physician Occupation with Risk of Suicide. *JAMA Psychiatry*. 2021;78(6):651–658. doi:10.1001/jamapsychiatry.2021.0154

<sup>&</sup>lt;sup>6</sup> <u>https://www.grid.news/story/science/2022/05/02/nurses-are-not-ok-why-theyre-</u> guitting-their-jobs-and-what-it-means-for-the-future-of-healthcare/

<sup>&</sup>lt;sup>7</sup> KFF. (Sept. 30, 2021). *Mental Health Care Professionals Shortage Areas (HPSAs)* Retrieved from <u>https://www.kff.org/other/state-indicator/mental-health-care-health-professional-shortage-areas-</u>

34 WHEREAS, the mental health crisis of healthcare professionals is 35 the result of a broken healthcare system and not individual deficits, as 36 is often suggested by employer resistance training; and

37 WHEREAS, according to the U.S. Department of Health and 38 Human Services' Health Resources and Services Administration and 39 the Kaiser Family Foundation, there are over 5,800 designated mental 40 health professional shortage areas in the country, and more than 6,300 41 mental health practitioners would be needed to meet the needs in the 42 shortage areas;8 and

43 WHEREAS, the risk of violent assault by patients or visitors is an 44 ongoing source of emotional trauma for healthcare professionals-and 45 with good reason. The rate of injuries from workplace assaults climbed 46 by 173 percent in hospitals and by 95 percent in psychiatric and 47 substance use facilities over the last 15 years. The rate of injuries from 48 workplace violence in hospitals jumped by 25 percent in 2020 alone;<sup>9</sup> 49 and

50 WHEREAS, the systematic failure of healthcare employers in 51 providing psychological and physical safety in the work environment 52 has a cumulative impact on the mental health of the workforce, but also 53 results in consequences like lower employee engagement, more 54 absenteeism and poor retention. These failures have been definitively 55 shown to result in negative patient outcomes:<sup>10</sup>

#### 56 **RESOLVED.** that the American Federation of Teachers will:

- 57 Enact the Workplace Violence Prevention for Health Care
- 58 and Social Service Workers Act; and
- 59 Hold the Department of Labor and Occupational Safety and 60 Health Administration accountable to promulgate the 61 standard in a timely manner; and

hpsas/?currentTimeframe=0&sortModel=%7B%22colld%22:%22Location%22,%22 sort%22:%22asc%22%7D

<sup>&</sup>lt;sup>8</sup> HRSA. (March 31, 2021) Designated Health Professional Shortage Area Statistics. Retrieved from

file:///H:/Public\_Mental%20Health%20mapping/BCD\_HPSA\_SCR50\_Qtr\_Smry.pdf; KFF. (Sept. 30, 2021) Mental Health Care Professionals Shortage Areas (HPSAs) Retrieved from https://www.kff.org/other/state-indicator/mental-health-care-healthprofessional-shortage-areas-

hpsas/?currentTimeframe=0&sortModel=%7B%22colld%22:%22Location%22,%22 sort%22:%22asc%22%7D

<sup>&</sup>lt;sup>9</sup> U.S. Bureau of Labor Statistics, Survey of Occupational Illness and Injury Data, Table R8

<sup>&</sup>lt;sup>10</sup> Roche, M., Diers, D., Duffield, C. & Catling-Paull, C. (2010). Journal of Nursing Scholarship, 42 (1), 13-22. doi: 10.1111/j.1547-5069.2009.01321.x. See also Vessey J.A,. Demarco R., DiFazio R. Bullying, harassment, and horizontal violence in the nursing workforce: the state of the science. Annu Rev Nurs Res. 2010;28:133-57. doi: 10.1891/0739-6686.28.133. PMID: 21639026; and Rodwell J., Brunetto Y., Demir D., Shacklock K., Farr-Wharton R. Abusive supervision and links

to nurse intentions to quit. J Nurs Scholarsh. 2014 Sep;46(5):357-65. doi:

<sup>10.1111/</sup>jnu.12089. Epub Aug. 15,2014. PMID: 25132621.

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- Press the National Institute for Occupational Safety and
   Health (NIOSH) to research and identify additional
   mitigations; and
- Provide training and support to AFT Nurses and Health
   Professionals locals to foster their capacity to bargain with
   employers for comprehensive workplace violence
   prevention programs and effective training; and
- 69 **RESOLVED**, that the AFT will advocate for:
- Full enforcement of federal mental health services parity
   laws that require that health insurance plans provide the
   same level of coverage for mental health benefits as they do
   for medical benefits; and
- 74 Permanent federal funding for the Dr. Lorna Breen Health ٠ 75 Care Provider Protection Act that supports healthcare 76 workers through training grants in strategies to reduce and 77 prevent burnout, mental health conditions, and substance 78 use disorders; education and awareness campaigns to 79 encourage healthcare providers to use available mental and 80 behavioral health services to address their own concerns; 81 grants awarded to employers to establish or expand 82 programs to promote mental and behavioral health for their 83 employees; and a study on mental and behavioral health and 84 burnout among healthcare workers; and
- Increased funding for financial aid programs that support
   those seeking training to become mental health
   professionals and programs to recruit students into mental
   health careers; and

89 Support state level actions that expand access to mental • 90 health services by allowing healthcare professionals to 91 practice to the full extent of their education and license; and 92 RESOLVED, that the AFT will support affiliates in efforts to 93 ensure employers provide paid time off for employer-sponsored mental health training and peer-to-peer support, expand the 94 95 mental health benefits of employer health insurance, and that 96 labor-management committees within healthcare facilities will 97 address creating a supportive environment for nurses and health 98 professionals and to develop metrics and strategies that track 99 progress; and

100 RESOLVED, that the AFT will partner with other organizations
 101 and mental health experts to develop new frameworks for
 102 ensuring psychological safety in the healthcare workplace and to
 103 address mental health needs of the workforce.

□ Adopted Adopted as Amended Defeated □ Tabled Precluded by Referred to \_\_\_\_\_

## 48. IN-SERVICE NURSING ORIENTATION, MENTORING AND ONGOING EDUCATIONAL SUPPORT FOR PROFESSIONAL NURSING PRACTICE

#### Committee recommends concurrence.

WHEREAS, overwhelming and relentless patient-care demands
 are causing a massive disruption in the nursing workforce caused by
 the ongoing COVID-19 pandemic; and

4 WHEREAS, nurse burnout, early retirement, mounting 5 resignations, insufficient staffing, workload, emotional tolls, and lack of 6 ongoing support are exacerbating the nursing shortage; and

WHEREAS, generational changes in the nursing workforce have
been ongoing as baby boomers retire out of the nursing workforce and
are replaced by Generation X and Y; and

WHEREAS, the effects of the pandemic on readiness of new nurses
to practice in highly complex environments are challenging as
evidenced by nursing deficiencies in clinical competencies; and

WHEREAS, the pandemic will continue to have a profound impact
on the nursing workforce for some time requiring the need for
thoughtful strategic planning to address the complexity of issues,
including proper orientation, mentoring and ongoing support; and

WHEREAS, the changing nursing workforce seeks continuous
education, expects strong mentorship with support and strong
intellectual stimulation:

RESOLVED, that the American Federation of Teachers will help
 locals develop and support strong contractual language that
 supports robust ongoing professional development programs,
 appropriate orientation, mentoring programs; and

RESOLVED, that the AFT will continue to plan and offer
support for the ongoing mental and emotional health of nurses
who have suffered through the pandemic.

□ Adopted □ Adopted as Amended □ Defeated □ Tabled □ Tabled □ Referred to\_\_\_\_