

## **Replacing Personal Documents**

Replacing personal documents lost in a disaster is a time-consuming job. The list below should assist you with the replacement process. There are links to many helpful websites, including government agencies, credit card companies and vital records departments.

- Replace a lost Social Security card.
- <u>State-by-state vital records departments</u> for birth, death, marriage and divorce records.
- Replace your passport.
- Replace your driver's license and car registrations.
- Replace your military and civil service records.
- For green cards, visit <u>U.S. Citizenship and Immigration Services</u> and complete Form I-90 to replace permanent Resident Card, file it online or by mail. To check the status of your application, or for any questions, call 800-375-5283.
- For bank checks, ATM and debit cards, and safe deposit boxes, contact your financial institution or the <u>Federal</u> <u>Deposit Insurance Corporation</u>.
- To report a lost or damaged credit card, contact the issuing institution:

o American Express (800-992-3404)

- o Discover (800-347-2683)
- o <u>Mastercard</u> (800-622-7747)
- o <u>Visa (</u>800-847-2911)

**Note:** If you don't remember all the credit cards you had, get a free credit report from one of the three major credit bureaus (<u>Equifax</u>, <u>Experian</u> and <u>TransUnion</u>).

- Exchange damaged money at the <u>Treasury Department</u>.
- Order a copy of <u>past tax returns</u>.
- Replace <u>savings bonds</u>.
- Replace your <u>Medicare card</u>.
- Information about saving water-damaged records and other important materials.

For more information, contact the health and safety team at <u>4healthandsafety@aft.org</u>. [June 2022]

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