



A Union of Professionals  
AFT Healthcare ♥

## BARGAINING FOR Quality

### 2010 Professional Issues Conference

April 15-18, 2010

Washington Court Hotel, Washington, DC

### TENTATIVE WORKSHOPS

Workshops are 90 minutes long unless otherwise stated. Attendees of 90-minute sessions will be awarded 1.5 contact hours; attendees of 3-hour sessions will be awarded 3 contact hours.

- **Health Information Technology (HIT):**  
3-hour session on HIT and its implications for quality of care, healthcare workers, HIPAA, as well as the role locals can play in designing and implementing HIT.
- **Building support for your local and professional priorities:** creating evidence-based proposals for policy changes, contract language and legislation.
- **The ever-changing demographics in our patient population:** cultural competency and culturally based interventions for all healthcare workers.
- **Wandering, elopement, paranoia and aggression:** using best practices to understand and manage challenging behaviors in cognitively impaired patients.
- **Emergency preparedness training for any healthcare setting:**  
3-hour session incorporating first receiver training; incident command structure training; components of a good emergency plan; and understanding the contract implications for healthcare workers.
- **Leveraging healthcare facility reimbursement changes to your advantage:** incorporating Medicare priorities for patient safety and satisfaction into your contract proposals for improved staffing, training and resources.
- **Specific medications and classes of medications to avoid in older adults:** understanding how age-related physiologic changes drive decision-making about appropriate medications for aging patients.
- **Creating your own media relations center:** using social media strategies to engage and inform your members; to rally your community; and to influence public policies.
- **Planning for your future:** resources and strategies to help you prepare for your full life cycle!
- **Managing personal wellness:** stress management and behavior strategies to improve your health status and outlook.