



2010 Professional Issues Conference

Bargaining for Quality
April 15-18, 2010
Washington Court Hotel, Washington, DC

Agenda *(Revised)*

Thursday, April 15, 2010

9:00 – 10:00 a.m.
Springwood

Lobby Day Information Session

10:00 a.m. – 5:00 p.m.

Lobbying on Capitol Hill

2:00 – 4:00 p.m.
Springwood

PUBLIC FORUM:

PROFESSIONALS FOR THE PUBLIC INTEREST

"Defending Patient Care against External Pressures"

When healthcare facilities respond to financial or political pressures in ways that adversely affect professional care and integrity, how should the professionals employed by such organizations respond? What measures might policymakers, administrators, professionals, associations and unions take to protect professional integrity against external pressures?

Dawn M. Hobdy

Ethics and Professional Review Manager
National Association of Social Workers
Washington, DC

David M. Keepnews

Associate Professor, Hunter-Bellevue School of Nursing
Hunter College, City University of New York
New York, NY

Linda D. Green, MD

Associate Program Director, Prince George's Hospital Center
Cheverly, MD

Moderated by Bob Edwards

Host of "The Bob Edwards Show," Sirius/XM Radio

Thursday, April 15, 2010 (cont'd.)

3:00 – 6:30 p.m. Madison	Hospitality Room Meet and mingle
3:00 – 7:00 p.m. Hermitage	Registration Contact Congress
4:30 – 5:30 p.m. Springwood	Lobby Day Debriefing Session
7:00 – 10:00 p.m. Grand Ballroom	Welcome Reception Dancing, drinks, food and fun with DJ JOHN LEAR

Friday, April 16, 2010

8:30 a.m. – 6:00 p.m. Hermitage	Registration Contact Congress
8:30 – 9:00 a.m. Ballroom Foyer	Continental Breakfast
9:00 a.m. - 12:15 p.m. Grand Ballroom	PLENARY SESSION Welcome and Greetings Mary Lehman MacDonald, Director, AFT Healthcare Opening Remarks Ann Twomey, President Health Professionals and Allied Employees Health Reform and the Future of American Healthcare The Hon. Kathleen M. Sebelius Secretary, U.S. Department of Health and Human Services Our Union: The Way Forward Randi Weingarten, President, AFT
Ballroom Foyer	Break To Err Is Human -- To Delay Is Deadly: <i>what changes in patient safety have taken place in the 10 years since the Institute of Medicine report? (Offers 1.0 contact hour)</i> Lisa McGiffert Senior Policy Analyst, Health Issues Consumers Union New York, NY Moderator: Mary Macdonald <ul style="list-style-type: none">• Attendees will be able to define the role of the Consumers Union.• Attendees will be able to define the current state of patient safety protections.

Friday, April 16, 2010 (cont'd.)

12:15 – 1:30 p.m.
Atrium Ballroom

Lunch

Continuing Education Credits

Workshops marked with an asterisk offer 3.0 credit hours; all others offer 1.5 credit hours.

WORKSHOPS

2:00 – 3:30 p.m.
Sagamore Hill

Building support for priorities for your local and your professional practice: *creating evidence-based proposals for policy changes, contract language and legislative proposals.*

Lynne Mingarelli, Associate Director
AFT Research and Information Services Department
Washington, DC

Katherine Kany, Senior Associate
AFT Healthcare
Washington, DC

Moderator: Kim Oski

- Participants will be able to identify categories of evidence to use in support of priorities.
- Participants will be able to describe the value of using evidence in proposal development

2:00 – 3:30 p.m.
Ashlawn

The ever-changing demographics of our patient population: *cultural competency and cultural sensitivity for all healthcare professionals.*

Marilyn Jaffe-Ruiz, Ed.D, M.Ed, Professor
Lienhard School of Nursing, PACE University
New York, NY

Moderator: Kate Shaver

- Participants will be able to define ethnocentricities, generalization, stereotyping, acculturation and cultural humility.
- Participants will be able to appreciate concepts of vulnerable population and healthcare disparities.

2:00 – 3:30 p.m.
Ballroom III

Creating your own media relations center: *using social media strategies to engage and inform your members.*

Barbara Glickstein, MPH, MS, Co-Founder,
Hunter Center for Health, Media & Policy, Hunter College.
New York, NY

Moderator: Juanita Hogan

Friday, April 16, 2010 (cont'd.)

2:00 – 3:30 p.m.

Creating your own media relations center (cont'd.)

- Participants will be able to describe the various types of social media.
- Participants will learn how to use social media to inform and engage members.

2:00 – 3:30 p.m.
Springwood

Managing personal wellness: *stress management strategies to improve your well-being.*

John Schumacher

Founder and Director, Unity Woods Yoga
Bethesda, MD

Moderator: Jemma Marie-Hanson

- Participants will be able to describe how stress affects the body.
- Participants will be able to demonstrate relaxation and stress management techniques to use for themselves and for their patients.

2:00 – 5:15 p.m.
Ballroom I

***Healthcare Information Technology:** *healthcare provider knowledge needs; personal and professional considerations; and the union response.*

Patricia Hinton Walker, PhD, RN, FAAN, Professor
Graduate School of Nursing, Uniformed Services University of Health Sciences, and Director, Technology Informatics Guiding Education Reform (TIGER)

- Participants will be able to demonstrate understanding of the TIGER initiative and its goals in addressing meaningful use for nurses and other healthcare providers.
- Participants will be able to identify issues related to usability and clinical design for adoption of health IT in the clinical setting.

Kathy Gialanella, LLM, Adjunct Professor
School of Law & College of Nursing, Seton Hall University
South Orange, NJ

- Participants will be able to discuss how HIT & the HITECH act will affect HIPAA issues.
- Participants will be able to identify legal pitfalls that HIT poses in practice settings.

Charley Richardson, Director
Labor Extension Program, University of Massachusetts-Lowell Lowell, MA

Friday, April 16, 2010 (cont'd.)

2:00 – 5:15 p.m.

***Healthcare Information Technology** (cont'd.)

- Participants will be able to understand the kinds of technology entering healthcare and their impact on healthcare workers and healthcare.
- Participants will be able to understand and apply the continuous bargaining model for input into design, development and implementation of HIT.

Moderator: Terry Myers

3:30 – 3:45 p.m.
Ballroom Foyer

Break

3:45 – 5:15 p.m.

90-minute workshop sessions (repeated)

Saturday, April 17, 2010

8:00 – 9:00 a.m.
Ballroom Foyer

Continental Breakfast

Continuing Education Credits

Workshops marked with an asterisk offer 3.0 credit hours; all others offer 1.5 credit hours.

WORKSHOPS

9:00 – 10:30 a.m.
Montpelier

Evidence-based practices for effective leadership: *make yourself a better leader and make your local more powerful.*

Bill Harty, Senior Associate Director
AFT Union Leadership Institute
Washington, DC

Moderator: Debra Perry

- Participants will be able to describe five research-based practices effective leaders must follow.
- Participants will be able to list three practical steps one can take to make yourself a better leader and make your local more powerful.

9:00 – 10:30 a.m.
Ashlawn

Medications to avoid in older adults: *how age-related changes make many medications unsafe for those over 65.*

Nicole Brandt, PharmD, CGP, BCPP
University of Maryland School of Pharmacy
Baltimore, MD

Moderator: Jean Morningstar

Saturday, April 17, 2010 (cont'd.)

9:00 – 10:30 a.m.

Medications to avoid in older adults (cont'd.)

- Participants will be able to describe the impact of aging on medications.
- Participants will be able to identify at least three drug interactions common in the older adult.

9:00 – 10:30 a.m.
Springwood II/III

Planning for your future: retirement and legal resources and strategies to help prepare for a full life-cycle.

Howell Posner, Second Vice-President,
Financial Planning Specialist
Morgan Stanley Smith Barney LLC
McLean, VA

Myrna L. Fawcett, Esquire
Fawcett & Fawcett
Washington, DC

Moderator: Rowena Blackman-Stroud

- Participants will be able to describe three strategies to build a more secure retirement plan.
- Participants will be able to explain legal options critical to maintaining autonomy and personal priorities throughout life.

9:00 – 10:30 a.m.
Sagamore Hill

Wandering, elopement, paranoia and aggression; using best practices to understand and manage challenging behaviors in cognitively impaired patients.

Colleen Brems, MN, ANRP BC
University of Iowa Hospitals and Clinics
Iowa City, IA

Moderator: Cynthia McDaniel

- Participants will be able to identify specific antecedents/triggers for common problem behaviors with individuals with dementia.
- Participants will be able to describe steps to apply the *ABC model* to manage common problem behaviors during care for individuals with dementia.

9:00 a.m. – 12:15 p.m.
Springwood I

***Emergency preparedness (EP) training for any healthcare setting: learning EP requirements; assessing your facility plan; and understanding your role in bringing the plan to life.**

Bruce Mahan, CET
Director of Education, International Chemical Workers
Union (ICWU) Center for Workers' Health & Safety
Cincinnati, OH

Saturday, April 17, 2010 (cont'd.)

9:00 a.m. – 12:15 p.m.

***Emergency preparedness (EP) training for any healthcare setting**
(cont'd.)

Darryl Alexander, MS
Director, AFT Health & Safety Program
Washington, DC

Moderator: Jeanne Sedgwick

- Participants will be able to discuss at least four specifics that should be anticipated in an emergency management plan (EMP).
- Participants will be able to state three ways in which the hazard vulnerability analysis should be used as part of the EMP.

10:30 – 10:45 a.m.
Ballroom Foyer

Break

10:45 a.m. – 12:15 p.m.

90-minute workshop sessions (repeated)

Afternoon

Free

Sunday, April 18, 2010

8:30 – 9:30 a.m.
Ballroom Foyer

Hot Buffet Breakfast

9:30 – 11:30 a.m.
Grand Ballroom

CLOSING PLENARY SESSION

Music by Laurel Blades and Steve Jones

International Solidarity: What does it mean?

Candice Owley, President
Wisconsin Federation of Nurses and Health Professionals

The Vermont/Haiti Project

Jennifer Henry, President, United Professions of Vermont
Mari Cordes, RN
Judy Line, LPN
Deb Wachtel, NP
Jeff Patterson, Critical Care Paramedic
Brian Gacioch, Critical Care Paramedic
Brian Cunningham, EMT

COPE Raffle (Must be present to win!)